

Australian Public Service **Employee Census 2021** 10 May–11 June



# Highlights Report **PM&C**

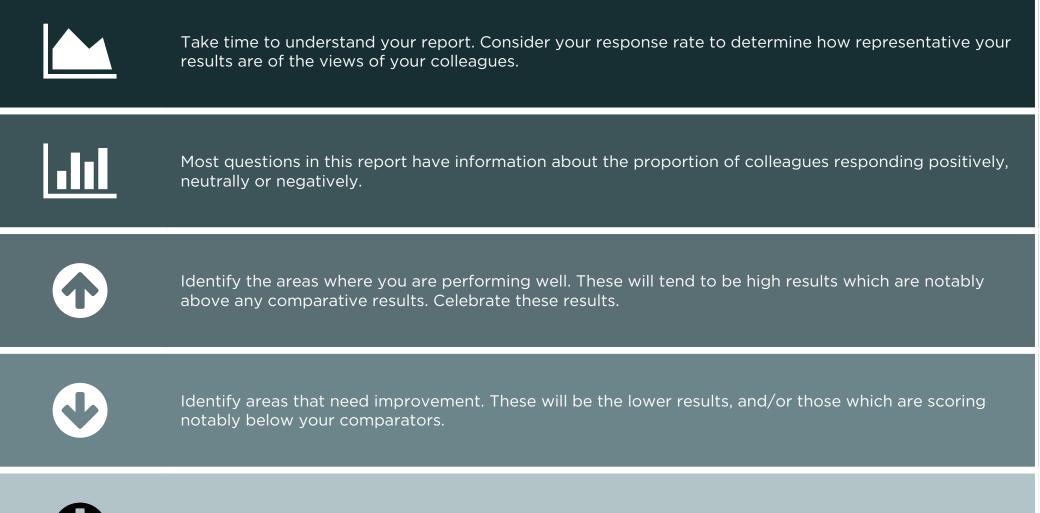


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RESPONSES: 913 of 1,065 RESPONSE RATE: 86%

#### **EXPLORING YOUR RESULTS**



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.



# **EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE**

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#### HOW ENGAGED IS YOUR TEAM?

EMPLOYEE ENGAGEMENT SCORES AREN'T JUST ABOUT HOW MUCH PEOPLE LIKE WORKING FOR AN AGENCY. IT IS A MEASURE OF THE EMOTIONAL CONNECTION AND COMMITMENT EMPLOYEES HAVE TO WORKING FOR THE AGENCY.

2	YOUR EMPLOYEE ENGAGEMENT SCORE	RESPONSE S	CALE	% POSITIVE	VARIANCE FROM 2020 -1	VARIANCE FROM APS OVERALL +4	VARIANCE FROM POLICY AGENCIES +4	VARIANCE FROM LARG SIZED AGENCIES +3
	Overall, I am satisfied with my job	82	10 8	82%	-3	+80	+6 🗘	+7 🕥
≻	I am proud to work in my agency	84	12	84%	-5 🕑	+80	+9 🕥	+7 🔂
SAY	I would recommend my agency as a good place to work	81	12	81%	-3	+13 🕥	+10 🕢	+10 🗘
	I believe strongly in the purpose and objectives of my agency	82	14	82%	-3	-1	+1	-1
STAY	I feel a strong personal attachment to my agency	66	22 12	66%	-4	+1	+5 🗘	+1
10	I feel committed to my agency's goals	83	14	83%	-2	+1	+2	+1
	I suggest ideas to improve our way of doing things	91	7	91%	-1	+7 🖸	+3	+4
⊔ ▶	I am happy to go the 'extra mile' at work when required	96		96%	-1	+4	+2	+3
2 KIVE	I work beyond what is required in my job to help my agency achieve its objectives	90	8	90%	0	+70	+5 🕥	+5 🔂
	My agency really inspires me to do my best work every day	68	23 9	68%	-3	+12 🖸	+12 🔂	+11 🕢

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AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative

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#### LEADERSHIP

IMMEDIATE SUPERVISOR	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My supervisor engages with staff on how to respond to future challenges	84 9 7	84%	-1	+5 🔂	+4	+5 🔂
My supervisor can deliver difficult advice whilst maintaining relationships	83 10	83%	0	+5 🗘	+4	+4
My supervisor invites a range of views, including those different to their own	87 8	<b>87</b> %	-	+70	+5 🖸	+6 🗘
My supervisor encourages my team to regularly review and improve our work	84 10	84%	0	+4	+4	+4
My supervisor is invested in my development	81 12 8	81%	+3	+70	+6 🗘	+6 🗘
My immediate supervisor encourages me	83 12	83%	0	+70	+5 🖸	+6 🗘
My supervisor ensures that my workgroup delivers on what we are responsible for	92	92%	+1	+6 🛛	+3	+4
My supervisor provides me with helpful feedback to improve my performance	76 14 10	<b>76</b> %	-	+2	+2	+2

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AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



#### LEADERSHIP

IMMEDIATE SES MANAGER	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My SES manager clearly articulates the direction and priorities for our area	78 13 9	<b>78</b> %	+7 🔂	+11 🔂	+6 🗘	+80
My SES manager presents convincing arguments and persuades others towards an outcome	79 14	<b>79</b> %	-	+19 🔂	+10 🔂	+14 🔂
My SES manager promotes cooperation within and between agencies	85 11	85%	+5 🖸	+19 🔂	+11 🕢	+15 🕢
My SES manager encourages innovation and creativity	77 17	77%	-	+12 🖸	+7 🔂	+10 🔂
My SES manager creates an environment that enables us to deliver our best	79 13 8	<b>79</b> %	-	+17 🔂	+10 🔂	+13 🔂
My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	87 9	<b>87</b> %	+6 🔂	+14 🕢	+6 🗘	+90
ALL SES	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
In my agency, the SES work as a team	60 26 14	60%	-3	+7 🔂	+2	+6 🔂
In my agency, the SES clearly articulate the direction and priorities for our agency	69 20 11	69%	-3	+9 🕜	+6 🖸	+8 🖸





## **COMMUNICATION AND CHANGE**

	RESPONSE	SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My supervisor communicates effectively	86	7	86%	0	+4	+3	+4
My SES manager communicates effectively	83	98	83%	+6 🔂	+14 🔂	+7 🔂	+10 🗘
In my agency, communication between SES and other employees is effective	62	24 14	<b>62</b> %	-5	+11 🖸	+7 🔂	+10 🔂
Internal communication within my agency is effective	72	16 11	<b>72</b> %	+1	+15 🔂	+13 🗘	+15 🖸
When changes occur, the impacts are communicated well within my workgroup	74	13 13	<b>74</b> %	-2	+8 🗘	+7 🗘	+80
Staff are consulted about change at work	53	33 15	53%	-1	+80	+8 🗘	+80
Change is managed well in my agency	53	30 17	53%	-13 🔮	+10 🔂	+12 🖸	+14 🕢



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Positive Neutral Negative

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#### **WORKPLACE CONDITIONS**

	RESPONSE SCALE		% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My job gives me opportunities to utilise my skills	90		90%	-1	+6 🗘	+3	+4
I have a choice in deciding how I do my work	69 2	3 7	69%	+1	+80	+2	+1
Where appropriate, I am able to take part in decisions that affect my job	82	11 7	82%	-	+14 🖸	+9 🔂	+10 🔂
I am clear what my duties and responsibilities are	78	17	<b>78</b> %	-5 🕑	0	+1	+1
I am satisfied with the recognition I receive for doing a good job	80	11 9	80%	+2	+14 🖸	+9 🔂	+11 🖸
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	81	9 10	81%	-1	+16 🖸	+7 🔂	+10 🖸
l am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	82	10 8	82%	-4	+50	+4	+3
I am satisfied with the stability and security of my job	88		88%	-1	+80	+3	+7 🕥
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	82	99	82%	-	+7 🖸	+5 🖸	+4



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Positive Neutral Negative



#### WORKPLACE CONDITIONS

	RESPONSE SCA	LE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
I feel a strong personal attachment to the APS	69	21 9	69%	0	+6 🔂	+6 🔂	+8 🔂
I understand how my role contributes to achieving an outcome for the Australian public	91		91%	0	+1	+2	+1
I believe strongly in the purpose and objectives of the APS	89	9	89%	-1	+7 🖸	+5 🖸	+7 🔂

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AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative

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### WORKPLACE CONDITIONS

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
What best describes your current workload?						
Well above capacity - too much work		20%	+2	-4	-5 🔮	-7 🔮
Slightly above capacity - lots of work to do		<b>42</b> %	-4	+2	+2	+2
At capacity – about the right amount of work to do		<b>27</b> %	0	-1	+1	+2
Slightly below capacity - available for more work		9%	+2	+3	+2	+3
Well below capacity - not enough work		1%	-1	0	0	0

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#### INCLUSION

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My agency supports and actively promotes an inclusive workplace culture	82 12	82%	-5 🕑	+3	+1	+1
My supervisor actively supports people from diverse backgrounds	82 15	82%	-	+2	+1	+2
I receive the respect I deserve from my colleagues at work	87 11	<b>87</b> %	+1	+6 👁	+5 🖸	+5•

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AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative

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### **ENABLING INNOVATION**

0	Ŷ	YOUR INNOVATION INDEX SCORE	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020 -	VARIANCE FROM APS OVERALL +4	VARIANCE FROM POLICY AGENCIES +4	VARIANCE FROM LARGE SIZED AGENCIES +4
ENABLING INNOVATION		I believe that one of my responsibilities is to continually look for new ways to improve the way we work	94	94%	_	+70	+5 🕥	+5 🕥
THE INNOVATION	vation	My immediate supervisor encourages me to come up with new or better ways of doing things	81 14	81%	-	+7 🖸	+5 🔂	+5 🔂
THE INNOVATION SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE	Enabling innovation	People are recognised for coming up with new and innovative ways of working	72 20 8	<b>72</b> %	-	+11 🖸	+10 🕢	+10 🔂
TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS	Enabli	My agency inspires me to come up with new or better ways of doing things	55 33 11	55%	-14 🕑	+80	+11 🕢	+11 💽
A CULTURE WHICH ENABLES THEM TO BE SO.		My agency recognises and supports the notion that failure is a part of innovation	38 39 23	38%	-	+2	+7 🗘	+5 🕥

2021 APS employee census

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# WELLBEING POLICIES AND SUPPORT

0	+	YOUR WELLBEING INDEX 73%	RESPONSE S	CALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
		SCORE				-2	+5 🔂	+5 🔂	+4
WELLBEING	ort	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	72	18 10	<b>72</b> %	-6 🕑	+50	+6 🕢	+6 🐼
THE WELLBEING	and support	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	73	17 9	<b>73</b> %	-3	+80	+9 🕢	+8 🟠
SCORE PROVIDES A MEASURE OF THE PRACTICAL AND CULTURAL	policies a	My agency does a good job of promoting health and wellbeing	68	21 11	<b>68</b> %	-7 🕑	+60	+8 🗘	+7 🕥
ELEMENTS THAT ALLOW FOR A SUSTAINABLE AND	Wellbeing p	I think my agency cares about my health and wellbeing	66	22 12	66%	-4	+8	+8 🗘	+7 🟠
HEALTHY WORKING ENVIRONMENT.	We	I believe my immediate supervisor cares about my health and wellbeing	92		92%	+2	+80	+6 🗘	+6 🕥
	KEY	AT LEAST 5 PERCENTAGE POINTS GREATER	AT LEAST 5 PERCENT	AGE POINTS LESS	THAN		Positive Ne	utral Negative	

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#### WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
How often do you find your work stressful?						
Always		4%	_	-1	0	-1
Often		30%	-	+1	+1	0
Sometimes		<b>51</b> %	-	+2	+1	+2
Rarely		<b>14</b> %	-	-2	-1	-1
Never		1%	-	-1	0	0
To what extent is your work emotionally demanding?						
To a very large extent		7%	0	-1	+1	0
To a large extent		23%	+3	-1	+1	0
Somewhat		<b>39</b> %	-2	0	-1	0
To a small extent		<b>24</b> %	+1	+2	0	+1
To a very small extent		<b>7</b> %	-2	-1	-1	-1

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#### WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
I feel burned out by my work						
Strongly agree		7%	-1	-2	-1	-2
Agree		25%	-4	0	0	-1
Neither agree nor disagree		30%	-3	-1	-1	0
Disagree		30%	+5 🖸	+2	+2	+3
Strongly disagree		<b>7</b> %	+2	0	0	0
In general, would you say that your health is:						
Excellent		16%	-	+4	+3	+4
Very good		39%	-	+4	+3	+4
Good		<b>31</b> %	-	-4	-4	-4
Fair		12%	-	-3	-2	-2
Poor		3%	-	-1	-1	-1

KEY

• AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



#### PERFORMANCE

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
In the last month, please rate your workgroup's overall performance:						
Excellent		<b>44</b> %	_	+17 🖸	+14 🖸	+15 🖸
Very good		<b>48</b> %	-	-8 😍	-7 👁	-7 🔮
Average		7%	-	-9 😍	-6 \mathbf	-7 🔮
Below average		2%	-	0	0	0
Well below average		0%	-	-1	0	-1
In the last month, please rate your agency's success in meeting its goals and objectives:						
Excellent		26%	_	+11 🖸	+8🖸	+10 🕢
Very good		60%	_	+5 🖸	+3	+5 🛇
Average		11%	_	-12 🔮	-9 🔮	-12 🔮
Below average		1%	_	-2	-1	-2
Well below average		1%	_	-1	0	-1

KEY

• AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



#### PERFORMANCE

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My workgroup has the appropriate skills, capabilities and knowledge to perform well	88	88%	-3	+70	+6 🗘	+6 🗘
My workgroup has the tools and resources we need to perform well	80 <mark>10</mark> 10	80%	-1	+16 🔂	+15 🖸	+18 🗘
The people in my workgroup use time and resources efficiently	83 9 7	83%	-2	+6 🖸	+5 🖸	+60
My workgroup can readily adapt to new priorities and tasks	93	93%	-1	+80	+60	+70
The people in my workgroup cooperate to get the job done	92	92%	-2	+50	+3	+3

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AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative

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#### RETENTION

0	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
	Which of the following statements best reflects your current thoughts about working in your current position?	r				
EMPLOYEES WHO	I want to leave my position as soon as possible	11%	_	+1	0	+1
INDICATED THAT THEY WANTED TO LEAVE THEIR CURRENT	I want to leave my position within the next 12 months	35%	_	+13 🕥	+7 🔂	+10 🔂
POSITION AS SOON AS POSSIBLE OR WITHIN THE NEXT 12 MONTHS	I want to stay working in my position for the next one to two years	<b>43</b> %	_	+6 🐼	0	+2
WERE ASKED WHAT THEIR PLANS WERE.	I want to stay working in my position for at least the next three years	12%	-	-20 🔮	-8 😍	-13 🔮
	What best describes your plans involved with leaving your current position?					

am planning to retire	<b>2</b> % -	-4	-1	-2
am pursuing another position within my agency	<b>31</b> % -	-11 🔮	-9 🔮	-10 😍
am pursuing a position in another agency	40% -	+15 🔂	+10 🔂	+14 🔂
am pursuing work outside the APS	8% -	-3	-1	-3
It is the end of my non-ongoing, casual or contracted employment	3% -	0	0	-1
Other	16% -	+3	+2	+2

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AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

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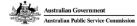
#### RETENTION

0	RES	PONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
	What is the primary reason behind your desire to leave your responses):	current position? (3 highest					
EMPLOYEES WHO WANTED TO LEAVE	I am looking to further my skills in another area		20%	-	-	-	-
WERE ASKED FOR THE PRIMARY REASON	I want to try a different type of work or I'm seeking a career change		14%	-	-	-	-
BEHIND THEIR DESIRE TO LEAVE AND COULD SELECT ONE	I wish to pursue a promotion opportunity		<b>12</b> %	-	-	-	-
RESPONSE FROM A LIST OF ITEMS.							
ONLY THE THREE REASONS FOR LEAVING WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.							
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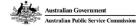
#### **UNACCEPTABLE BEHAVIOUR**

0	DISCRIMINATION	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
	During the last 12 months and in the course of your en discrimination on the basis of your background or a p						
EMPLOYEES WHO HAD PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS IN THE COURSE OF THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR THE DISCRIMINATION. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.	Yes		9%	-1	-3	-2	-2
	No		<b>91</b> %	+1	+3	+2	+2
	Did this discrimination occur in your current agency?						
	Yes		83%	+12 🖸	-10 🕑	-8 🕑	-9 🕑
	No		<b>17</b> %	-12 🔮	+10 🚱	+8 🗘	+90
ONLY THE THREE TYPES OF	Basis for the discrimination that you experienced (3 h	ighest responses):					
DISCRIMINATION WITH THE HIGHEST PROPORTION OF	Gender		<b>45</b> %	-	-	-	-
RESPONSES ARE PRESENTED HERE. THESE MAY VARY	Age		<b>19</b> %	-	-	-	-
BETWEEN AGENCIES, WORK UNITS AND	Caring responsibilities		<b>17</b> %	-	-	-	-
WITH RESULTS FOR THE APS OVERALL.							
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### **UNACCEPTABLE BEHAVIOUR**

HARASSMENT AND BULLYING	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
During the last 12 months, have you been subjected to haw orkplace?	arassment or bullying in your current					
Yes		9%	+1	-2	-2	-2
No		85%	0	+4	+3	+3
Not sure		5%	0	-1	-1	-1
Types of harassment or bullying experienced (3 highest	responses):					
Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming)		<b>58</b> %	-	-	-	-
Interference with work tasks (e.g. withholding needed information, undermining or sabotage)		53%	-	-	-	-
Inappropriate and unfair application of work policies or rules (e.g. performance management, access to leave, access to learning and development)		28%	-	-	-	-
Did you report the harassment or bullying?						
I reported the behaviour in accordance with my agency's policies and procedures		36%	-	+3	+5 🔂	+3
It was reported by someone else		12%	-	+5 🖸	+5 🖸	+5 🖸
I did not report the behaviour		<b>52</b> %	-	-7 🔮	-10 🔮	-8
KEY	AT LEAST 5 PERCENTAGE POIL THAN COMPARATOR	NTS GREATER	(			TS LESS THAN
	BULLYING   During the last 12 months, have you been subjected to hworkplace?   Yes   No   Not sure   Types of harassment or bullying experienced (3 highest   Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming)   Interference with work tasks (e.g. withholding needed information, undermining or sabotage)   Inappropriate and unfair application of work policies or rules (e.g. performance management, access to leave, access to learning and development)   Did you report the harassment or bullying?   I reported the behaviour in accordance with my agency's policies and procedures   It was reported by someone else   I did not report the behaviour	BULLYING RESPONSE SCALE   During the last 12 months, have you been subjected to harassment or bullying in your current workplace?   Yes   No   No   Not sure   Types of harassment or bullying experienced (3 highest responses):   Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming)   Interference with work tasks (e.g. withholding needed information, undermining or sabotage)   Inappropriate and unfair application of work policies or rules (e.g. performance management), access to leave, access to leave acceses to leave access to leave acceses to leave access to	BULLYING RESPONSE SCALE %   During the last 12 months, have you been subjected to harassment or bullying in your current workplace? 9%   Yes 9%   No 85%   No 85%   Not sure 5%   Types of harassment or bullying experienced (3 highest responses):   Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming) 58%   Interference with work tasks (e.g. withholding needed information, undermining or sabotage) 53%   Interference with work tasks (e.g. withholding needed information, undermining or sabotage) 28%   Did you report the harassment or bullying? 28%   It was reported by someone else 12%   I did not report the behaviour 52%	RESPONSE SCALE % VARIANCE PROM 2020   During the last 12 months, have you been subjected to harassment or bullying in your current workplace? 9% +1   No 85% 0   Not sure 5% 0   Types of harassment or bullying experienced (3 highest responses): 5% 0   Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming) 58% -   Interference with work tasks (e.g. withholding needed information, undermining or sabotage) 53% -   Did you report the harassment or bullying? 36% -   I reported the behaviour in accordance with my agency's policies and procedures 36% -   I did not report the behaviour 52% -	BULLYING RESPONSE SCALE % WARANCE FROM 2020 FROM APS OVERALL   During the last 12 months, have you been subjected to harassment or bullying in your current workplace? 9% +1 -2   No 85% 0 +4   Not sure 5% 0 -1   Types of harassment or bullying experienced (3 highest responses): 58% - -   Verbal abuse (e.g. offensive language, derogatory remarks, shouting or sabolage) 53% - -   Interference with work tasks (e.g. withholding needed information, undermining or sabolage) 53% - -   Did you report the harassment or bullying? 28% - - -   I reported the behaviour in accordance with my agency's policies and procedures 36% + 43 -   It was reported by someone else 12% - 70 - -   I did not report the behaviour 52% - - - - - -   I did not report the behaviour 52% - - - - - - - - - - - - - - - - -	BULLYING RESPONSE SCALE % VANAUCE FROM ADD FROM ADD



### **UNACCEPTABLE BEHAVIOUR**

0	CORRUPTION	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
	Excluding behaviour reported to you as part of your witnessed another APS employee in your agency enginary be serious enough to be viewed as corruption?						
EMPLOYEES WHO INDICATED THAT THEY	Yes		3%	+1	-1	0	0
HAD WITNESSED POTENTIAL CORRUPT	No		94%	0	+4	+2	+3
BEHAVIOUR WERE ASKED TO DESCRIBE THE BEHAVIOUR.	Not sure		2%	-1	-2	-2	-2
EMPLOYEES COULD SELECT ONE OR MORE	Would prefer not to answer		1%	+1	-1	-1	-1
RESPONSES FROM A LIST OF ITEMS.	Types of corrupt behaviours witnessed (3 highest res	sponses):					
ONLY THE THREE TYPES OF CORRUPT BEHAVIOURS WITH	Cronyism-preferential treatment of friends, such as appointing them to positions without proper regard to mer	it	81%	-	-	-	-
THE HIGHEST PROPORTION OF RESPONSES ARE	Acting (or failing to act) in the presence of an undisclosed conflict of interest		33%	-	-	-	-
PRESENTED HERE. THESE MAY VARY	Green-lighting		<b>19</b> %	-	-	-	-
BETWEEN AGENCIES AND WITH RESULTS FOR THE APS OVERALL.	Did you report the potentially corrupt behaviour?						
	I reported the behaviour in accordance with my agency's policies and procedures		8%	-	-12 🔮	-6 🔮	-9 👁
	It was reported by someone else		8%	-	-8 🔮	-5 🕑	-6 🕑
	I did not report the behaviour		85%	-	+20 🖸	+11 🖸	+15 🖸
	KEY	AT LEAST 5 PERCENTAGE PO THAN COMPARATOR	INTS GREATER	(	D AT LEAST 5 I COMPARATO	PERCENTAGE POIN DR	TS LESS THAN

#### DEMOGRAPHICS

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
How do you describe your gender?						
Man or male		34%	+1	-4	-2	-3
Woman or female		<b>64</b> %	-1	+5 🖸	+4	+5 🖸
Non-binary		0%	_	0	0	0
l use a different term		0%	_	0	0	0
Prefer not to say		2%	0	-2	-2	-2
Do you identify as an Australian Aboriginal and/or Torres Strait Island	ler person?					
Yes		2%	0	-2	-2	-1
No		98%	0	+2	+2	+1
Do you have an ongoing disability?						
Yes		8%	+1	-2	-1	-2
No		92%	-1	+2	+1	+2
KEY	AT LEAST 5 PERCENTAGE POINTS GREATE	R THAN		AT LEAST 5 PER COMPARATOR	CENTAGE POINTS I	ESS THAN



#### DEMOGRAPHICS

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARC SIZED AGENCIES
o you have carer responsibilities?						
Yes		34%	-2	-6 🕑	-6 🛛	-6 🔮
No		66%	+2	+6 🔂	+6 🕶	+6 🗘
o you identify as Lesbian, Gay, Bisexual, Transgender and/or gender div tersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	verse,					
Yes		11%	+3	+4	+3	+3
Νο		89%	-3	-4	-3	-3
which country were you born?						
Australia		84%	-	+7 🚱	+5 🖸	+6 🖸
Dther country		<b>16</b> %	-	-7 🔮	-5 🔮	-6 🔮
o you speak a language other than English at home?						
No, English only		88%	-	+7 🚱	+5 🗘	+50
Yes, other		<b>12</b> %	-	-7	-5	-5 🕑
KEY	AT LEAST 5 PERCENTAGE POINTS GREAT	ER THAN	•	AT LEAST 5 PER COMPARATOR	CENTAGE POINTS	LESS THAN



#### TIME TO TAKE ACTION

CELEBRATE	Q INVESTIGATE FURTHER WITH OUR TEAMS	
What things do we do well?	Are there any other opportunities coming out of the results that we want to explore further?	Areas we need to focus on and turn into action plans:
THINK ABOUT HOW WE CAN BUILD ON OUR STRENGTHS AND LEARN FROM WHAT WE ARE GOOD AT.	HOW COULD WE INVESTIGATE? THROUGH LOOKING AT THE DATA IN MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?	WHAT ARE THE KEY THINGS WE NEED TO IMPROVE TO MAKE WORKING HERE BETTER?

0	PRIORITISE 3 AREAS FOR ACTION	TIMESCALES	OWNER	RESOURCES REQUIRED	TARGET/SUCCESS MEASURE
USE THIS					
PAGE TO	1				
START YOUR					
ACTION					
PLANS	2				
IDENTIFY AREAS TO CELEBRATE, OPPORTUNITIES FOR IMPROVEMENT AND AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.					
	3				
PRIORITISE 3 AREAS TO TAKE FORWARD					



# **GUIDE TO THIS REPORT**

#### % POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.

#### ROUNDING

RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

	STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL		
NUMBER OF RESPONSES	151	166	176	96	24	613		
PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%		
ROUNDED PERCENTAGE	25%	27%	29%	16%	4%	101%		
NUMBER OF POSITIVE	151 + 166 = 317							
% POSITIVE	317 ÷ 613 = 52%							

#### ANONYMITY

IT IS ENGINE'S PRACTICE NOT TO DISPLAY THE RESULTS OF GROUPS OF RESPONDENTS TO THE EXTENT WHERE THE ANONYMITY OF INDIVIDUALS MAY BE COMPROMISED. RESULTS WILL NOT BE SHOWN WHERE THERE ARE LESS THAN 10 RESPONDENTS IN A GROUP.

#### COMPARISONS WITH RESULTS FROM PREVIOUS YEARS

THE METHOD OF ANALYSING AND REPORTING SPECIFIC RESULTS MAY BE PERIODICALLY REVIEWED AND REVISED. SUCH IMPROVEMENTS ARE APPLIED TO CURRENT DATA AND THAT OF PREVIOUS YEARS. FOR THIS REASON THE CURRENT REPORT IS ALWAYS THE MOST ACCURATE DATA SOURCE FOR APS EMPLOYEE CENSUS RESULTS, INCLUDING COMPARISONS WITH TIME SERIES DATA.







number of respondents who answered the question

=

% POSITIVE