



Humanitarian Overseas Service Medal Guide to Eligible Groups

The Regulations governing the award of the *Humanitarian Overseas Service Medal* (HOSM) and the relevant Event Declaration provide the conditions of service that need to be met.

This Guide sets out the clasps that have been declared for the award of the *Humanitarian Overseas Service Medal*, the organisations with eligible members for each clasp, and the period of participation with each organisation during which eligible service can be given.

QUALIFYING PERIOD OF SERVICE

Except as noted for the INDIAN OCEAN, PAKISTAN, SAMOA, PAKISTAN II, CHRISTCHURCH, JAPAN, BRITISH COLUMBIA, HAITI, UKRAINE, PHILIPPINES, VANUATU and NEPAL clasps, the qualifying period of humanitarian service given by a member of a specified organisation to be eligible for an award of the Medal is 30 days. The qualifying period of humanitarian service for all clasps may be aggregated from several periods of service with one or more of the specified organisations for a particular clasp. Periods of service from different clasps cannot be aggregated to qualify for the Medal. If a person gave humanitarian service as a member of two or more specified organisations, a day of such service only counts as one day of service – it is not multiplied by the number of organisations served.

INSPECTION VISITS

Inspection visits can usually be counted towards an award of the Medal. Where provision has been made to allow it, a person's inspection visit is counted as humanitarian service for a particular clasp if the person made the visit as a member of an organisation specified for that clasp and satisfied the other time and location conditions.

| CLASP | ORGANISATIONS | COMMENCEMENT OR DATES OF PARTICIPATION |
|---|---|---|
| AFGHANISTAN | Australian Red Cross | 15 September 1988 |
| | International Committee of the Red Cross | 15 September 1988 |
| | Australian contingents to United Nations organisations | 8 December 1979 |
| | World Vision | 31 October 2001 |
| BALKANS (Zone 1 – Bosnia and Herzegovina, Croatia, Montenegro and Serbia) | CARE Australia | 21 February 1992 |
| | Australian Red Cross | 1 January 1993 to 25 November 1995 |
| | Australian contingent to the International Committee of the Red Cross | 2 April 1997 to 30 September 1997 |

| CLASP | ORGANISATIONS | COMMENCEMENT OR DATES OF PARTICIPATION |
|--|---|--|
| | World Vision Australia | 18 July 1995 to 5 February 1997 |
| | Australian contingent to United Nations organisations serving in Zone 1 in relation to the declared operation | 21 February 1992 |
| BALKANS (Zone 2 – Serbia including Kosovo and areas in the Republic of Albania and the Former Yugoslav Republic of Macedonia) | CARE Australia | 24 March 1999 |
| | Australian contingent to United Nations organisations serving in Zone 2 in relation to the declared operation | 24 March 1999 |
| | World Vision Australia | 19 June 1999 |
| BRITISH COLUMBIA | The following organisations, under the auspices of the Department of Sustainability and Environment of Victoria: | 3 August 2009 to 6 September 2009 |
| (Qualifying period of service is 14 days between 03/08/2009 and 06/09/2009.) | <ul style="list-style-type: none"> (a) Department of Sustainability and Environment (b) New South Wales Department of Environment, Climate Change and Water (c) Parks Victoria (d) Western Australia Department of Environment and Conservation (e) South Australia Department of Environment and Heritage (f) Parks, Conservation and Lands, ACT Territory and Municipal Services (now known as Parks and City Services) | |
| BRITISH COLUMBIA II | The following organisations, under the auspices of the Department of Sustainability and Environment of Victoria: | 19 July 2017 to 26 September 2017 |
| (Qualifying period of service is 14 days between 19/07/2017 and 26/09/2017.) | <ul style="list-style-type: none"> (a) ACT Emergency Services Agency (b) ACT Parks and Conservation Service (c) Country Fire Authority (Victoria) (d) Department for Environment and Water (South Australia) | |

| CLASP | ORGANISATIONS | COMMENCEMENT OR DATES OF PARTICIPATION |
|---------------------|---|--|
| | (e) Department of Biodiversity, Conservation and Attractions (Western Australia) | |
| | (f) Department of Environment, Land, Water and Planning (Victoria) | |
| | (g) Fire and Rescue NSW | |
| | (h) Forestry Corporation of NSW | |
| | (i) NSW National Parks and Wildlife Service | |
| | (j) NSW Rural Fire Service | |
| | (k) Northern Territory Fire and Rescue Service | |
| | (l) Parks Victoria | |
| | (m) Queensland Fire and Emergency Services | |
| | (n) South Australia Country Fire Service | |
| | (o) Tasmania Fire Service | |
| CAMBODIA | Australian contingent to United Nations organisations serving in the specified hazardous area in relation to the declared operation | 1 July 1979 to 31 December 1993 |
| | Australian Lutheran World Service | 15 June 1993 to 31 December 1993 |
| | Australian Red Cross | 1 January 1988 to 31 December 1993 |
| | CARE Australia | 11 September 1990 to 31 December 1993 |
| | Overseas Service Bureau | 28 January 1988 to 31 December 1993 |
| | Save the Children Fund Australia | 1 January 1993 to 31 December 1993 |
| | World Vision Australia | 1 July 1979 to 31 December 1993 |
| | Australian contingent to the International Committee of the Red Cross | 1 July 1979 to 31 December 1991 |
| CHRISTCHURCH | Australian Federal Police | 25 February 2011 to 26 March 2011 |
| | Australian Red Cross | 23 February 2011 to 14 April 2011 |

| CLASP | ORGANISATIONS | COMMENCEMENT OR DATES OF PARTICIPATION |
|--|--|---|
| (Qualifying period of service is 14 days between 22/02/2011 and 14/04/2011.) | Department of Foreign Affairs and Trade | 23 February 2011 to 14 April 2011 |
| | New South Wales Police Force | 25 February 2011 to 21 March 2011 |
| | Victoria Police | 24 February 2011 to 25 March 2011 |
| | Queensland Police Service | 28 February 2011 to 25 March 2011 |
| | Western Australia Police | 2 March 2011 to 25 March 2011 |
| | South Australia Police | 25 February 2011 to 25 March 2011 |
| | Tasmania Police | 1 March 2011 to 25 March 2011 |
| | World Vision Australia | 24 February 2011 to 10 March 2011 |
| | The following organisations, under the auspices of Emergency Management Australia: | 22 February 2011 to 23 March 2011 |
| | (a) Ambulance Service of New South Wales | |
| | (b) New South Wales Department of Health | |
| | (c) Fire and Rescue New South Wales | |
| | (d) Ambulance Victoria | |
| | (e) Victoria State Emergency Service | |
| | (f) Victorian Metropolitan Fire and Rescue | |
| (g) Queensland Ambulance Service | | |
| (h) Queensland Department of Health | | |
| (i) Queensland Fire and Rescue Service | | |
| (j) Western Australia Department of Fire and Emergency Services | | |
| (k) South Australia Ambulance Service | | |
| (l) South Australia Metropolitan Fire Service | | |

| CLASP | ORGANISATIONS | COMMENCEMENT OR DATES OF PARTICIPATION |
|--------------------|--|---|
| | (m) Ambulance Tasmania (n) Tasmania Fire Service (o) ACT Ambulance Service (p) ACT Fire and Rescue (q) Northern Territory Police, Fire and Emergency Services | |
| EAST TIMOR | Australian civilian contingents to the United Nations organisations serving in the declared operation | 1 June 1999 to 19 May 2002 |
| | Australian contingent to International Medical Corps | 1 June 1999 to 19 May 2002 |
| | Australian contingent to International Red Cross | 1 June 1999 to 19 May 2002 |
| | Australian Red Cross | 1 June 1999 to 19 May 2002 |
| | CARE Australia | 28 September 1999 to 19 May 2002 |
| | Caritas Australia | 1 June 1999 to 19 May 2002 |
| | Community Aid Abroad-Oxfam (Australian contingent to Oxfam International) | 29 September 1999 to 30 September 2000 |
| | Timor Aid Inc | 1 June 1999 to 19 May 2002 |
| | World Vision Australia | 1 October 1999 to 19 May 2002 |
| | Australian contingent to the Jesuit Refugee Service | 1 June 1999 to 19 May 2002 |
| | Australian contingent to East Timor Ambulance Service | 1 June 2001 to 19 May 2002 |
| GREAT LAKES | Adventist Development and Relief Agency | 1 May 1994 to 31 December 1996 |
| | Australian contingent to United Nations organisations serving in the specified hazardous area in relation to the declared operation | 1 May 1994 |
| | Australian Lutheran World Service | 1 December 1994 to 31 May 1995 |
| | Australian Red Cross | 10 December 1996 to 1 November 1997 |

| CLASP | ORGANISATIONS | COMMENCEMENT OR DATES OF PARTICIPATION |
|---|--|---|
| | Australian contingent to the International Federation of the Red Cross | 4 August 1994 to 6 November 1994 |
| | CARE Australia | 4 May 1994 to 13 February 1997 |
| | World Vision Australia | 27 Jul 1994 |
| | Church Missionary Society – Australia Inc | 17 July 1994 to 13 June 1996 |
| | Australian contingent to the International Committee of the Red Cross | 1 May 1994 |
| HAITI | Australian Defence Force | 12 February 2010 to 15 March 2010 |
| | Australian Red Cross | 18 January 2010 to 15 March 2010 |
| | CARE Australia | 17 January 2010 to 15 March 2010 |
| | Save the Children Australia | 12 January 2010 to 15 March 2010 |
| | World Vision Australia | 17 January 2010 to 15 March 2010 |
| INDIAN OCEAN | Adventist Development and Relief Agency Australia | A qualifying period or periods of service between |
| (Tsunami relief effort) | Australia Sri Lanka Medical Aid Team | 26 December 2004 and |
| (Qualifying period for this phase of the operation is either: | Australian Agency for International Development (AusAID) | 12 February 2005 |
| 7 days between 26/12/2004 and | Australian Capital Territory sponsored emergency response teams | (inclusive) can be eligible service for all listed organisations. |
| 8/1/2005; or | Australian Defence Force | |
| 14 days between 26/12/2004 and 12/2/2005.) | Australian Federal Police and State and Territory police forces | |
| | Australian Red Cross | |
| | Australian Volunteers International | |
| | Maldives Short Term Teacher Project | |
| | Care Australia | |
| | Caritas Australia | |
| | Department of Foreign Affairs and Trade | |
| | Emergency Management Australia | |

| CLASP | ORGANISATIONS | COMMENCEMENT OR DATES OF PARTICIPATION |
|---|---|--|
| | <p>Australian contingent to the humanitarian relief operation of GE Infrastructure, Water & Process Technologies</p> <p>New South Wales sponsored emergency response teams</p> <p>Australian contingent to Oxfam Great Britain</p> <p>Queensland sponsored emergency response teams</p> <p>South Australia sponsored emergency response teams</p> <p>Australian contingent to Surfaid International</p> <p>Australian contingents to United Nations organisations</p> <p>Victoria sponsored emergency response teams</p> <p>Western Australia sponsored emergency response teams</p> <p>World Vision Australia</p> <p>Youth Off The Streets</p> | |
| <p>INDIAN OCEAN (Earthquake relief effort)</p> <p>(Qualifying period for this phase of the operation is 7 days between 28/3/2005 and 18/4/2005.)</p> | <p>Australian Agency for International Development (AusAID)</p> <p>Australian Defence Force</p> <p>Australian Red Cross</p> <p>Caritas Australia</p> <p>Emergency Management Australia</p> <p>Australian contingent to Oxfam Great Britain</p> <p>Australian contingent to Surfaid International</p> <p>Australian contingents to United Nations organisations</p> <p>Defence Science and Technology Organisation</p> | <p>A qualifying period or periods of service between 28 March 2005 and 18 April 2005 (inclusive) can be eligible service for all listed organisations.</p> |
| IRAQ | <p>Australian Red Cross</p> <p>CARE Australia</p> <p>World Vision Australia</p> | <p>20 March 2003 to 25 August 2003</p> <p>20 March 2003</p> <p>20 March 2003</p> |

| CLASP | ORGANISATIONS | COMMENCEMENT OR DATES OF PARTICIPATION |
|---|---|---|
| | Australian contingent to the International Committee of the Red Cross | 20 March 2003 |
| | Australian contingent to the United Nations organisations serving in the specified hazardous area in relation to the declared operation | 20 March 2003 |
| | Australian contingent to the rehabilitation program in Iraq carried out by the Coalition Provisional Authority | 26 April 2003 |
| JAPAN | Australian Defence Force | 14 March 2011 to 25 March 2011 |
| (Qualifying period of service is 7 days between 11/03/2011 and 28/03/2011.) | Department of Foreign Affairs and Trade | 13 March 2011 to 19 March 2011 |
| | Australian Red Cross | 14 March 2011 to 28 March 2011 |
| | Save the Children | 11 March 2011 to 28 March 2011 |
| | Western Australia Department of Health | 18 March 2011 to 28 March 2011 |
| | The following organisations, under the auspices of Emergency Management Australia: | 13 March 2011 to 23 March 2011 |
| | (a) Department of the Prime Minister and Cabinet | |
| | (b) Ambulance Service of New South Wales | |
| | (c) New South Wales Department of Public Works and Engineering | |
| | (d) Fire and Rescue New South Wales | |
| | (e) New South Wales Police Force | |
| | (f) New South Wales Department of Health | |
| | (g) Queensland Fire and Rescue Service | |
| | (h) ACT Fire and Rescue | |
| MOZAMBIQUE | World Vision Australia | 26 August 1991 to 31 January 1995 |

| CLASP | ORGANISATIONS | COMMENCEMENT OR DATES OF PARTICIPATION |
|--|---|---|
| | OSB (Australia Volunteers International) | 10 October 1985 to 31 January 1995 |
| | CARE Australia | 2 September 1990 to 31 January 1995 |
| | Lutheran World Service | 1 July 1989 to 30 June 1992 |
| NEPAL | ActionAid Australia | 25 April 2015 to 22 June 2015 |
| | Adventist Development and Relief Agency Australia Ltd | |
| | Australian Defence Force | |
| | Australian Himalayan Foundation Ltd | |
| | Australian Red Cross Society | |
| | CARE Australia | |
| | Caritas Australia | |
| | Department of Foreign Affairs and Trade | |
| | Oxfam Australia | |
| | Plan International Australia | |
| | RedR Australia Limited | |
| | Save the Children Australia | |
| | TEAR Australia | |
| | World Vision Australia | |
| NORTHERN IRAQ | Australian civilian contingents to the United Nations organisations serving in the specified hazardous area in relation to the declared operation | 20 May 1991 to 31 May 1995 |
| | CARE Australia | 1 September 1991 to 31 May 1995 |
| | Australian Red Cross | 1 February 1991 to 28 February 1992 |
| PAKISTAN | Australian Agency for International Development (AusAID) | 16 October 2005 to 3 November 2005 |
| (Qualifying period of service is 14 days between 08/10/2005 and 08/11/2005; or | Australian Aid International | 18 October 2005 to 26 May 2006 |
| | Australian Defence Force | 9 November 2005 to 8 April 2006 |

| CLASP | ORGANISATIONS | COMMENCEMENT OR DATES OF PARTICIPATION |
|--|--|---|
| 30 days between 08/10/2005 and 31/05/2006.) | Australian contingent to the International Committee of the Red Cross | 14 October 2005 to 31 May 2006 |
| | Australian contingent to the International Federation of the Red Cross | 14 October 2005 to 31 May 2006 |
| | Australian contingent to Oxfam Great Britain | 10 October 2005 to 15 January 2006 |
| | Australian contingent to United Nations organisations | 8 October 2005 to 31 May 2006 |
| | Australian contingent to World Vision International | 8 October 2005 to 31 December 2005 |
| PAKISTAN II | Australian Agency for International Development (AusAID) | 6 August 2010 to 25 October 2010 |
| (Qualifying period of service is 14 days between 06/08/2010 and 08/11/2010.) | Australian Defence Force | 24 August 2010 to 8 November 2010 |
| | Australian Red Cross | 6 August 2010 to 8 November 2010 |
| | CARE Australia | 24 September 2010 to 24 October 2010 |
| | World Vision Australia | 21 August 2010 to 8 November 2010 |
| | The following organisations, under the auspices of Emergency Management Australia: | 31 August 2010 to 23 October 2010 |
| | (a) Ambulance Victoria | |
| | (b) Victoria Department of Health | |
| (c) Queensland Ambulance Service | | |
| (d) Queensland Department of Health | | |
| (e) Western Australia Department of Health | | |
| (f) South Australia Department of Health | | |
| (g) Northern Territory Department of Health | | |
| PHILIPPINES | ActionAid Australia | 8 November 2013 to 16 December 2013 |
| | Adventist Development and Relief Agency Australia Ltd | |
| | Australian Defence Force | |

CLASP**ORGANISATIONS****COMMENCEMENT
OR DATES OF
PARTICIPATION**

Australian Red Cross Society
CARE Australia
Caritas Australia
Department of Foreign Affairs and Trade
Medical Rescue Foundation Pty Ltd
Oxfam Australia
Palladium Group Pty Ltd
RedR Australia Ltd
World Vision Australia

The following organisations, under the auspices of Emergency Management Australia:

- (a) NSW Health
- (b) the Country Fire Authority (Victoria)
- (c) Eastern Health (Victoria)
- (d) Victoria Department of Health and Human Services
- (e) Queensland Fire and Emergency Services
- (f) Queensland Health
- (g) Department of Health (Western Australia)
- (h) St John Ambulance Western Australia Ltd
- (i) SA Ambulance Service
- (j) SA Health
- (k) Tasmania Department of Human Services
- (l) ACT Ambulance Service
- (m) Department of Health (Northern Territory)
- (n) Northern Territory Fire and Rescue Service
- (o) St John Ambulance Australia NT Inc

SAMOA

| | |
|--|-------------------------------------|
| Australian Agency for International Development (AusAID) | 29 September 2009 to 9 October 2009 |
| Australian Federal Police | 29 September 2009 to 9 October 2009 |

| CLASP | ORGANISATIONS | COMMENCEMENT OR DATES OF PARTICIPATION |
|---|---|---|
| (Qualifying period of service is 7 days between 29/09/2009 and 15/10/2009.) | Australian Red Cross | 1 October 2009 to 15 October 2009 |
| | Department of Foreign Affairs and Trade | 29 September 2009 to 10 October 2009 |
| | Emergency Management Australia | 29 September 2009 to 10 October 2009 |
| | New South Wales Department of Health | 30 September 2009 to 8 October 2009 |
| | Fire and Rescue New South Wales | 30 September 2009 to 9 October 2009 |
| | Victoria Department of Health | 1 October 2009 to 9 October 2009 |
| | Queensland Fire and Rescue Service | 29 September 2009 to 10 October 2009 |
| | World Vision Australia | 3 October 2009 to 9 October 2009 |
| SOMALIA | Adventist Development and Relief Agency | 1 January 1993 to 1 January 1996 |
| | Australian contingent to United Nations organisations serving in the specified hazardous area in relation to the declared operation | 1 March 1992 to 1 January 1996 |
| | Australian Red Cross | 17 September 1992 to 1 January 1996 |
| | CARE Australia | 15 August 1992 to 14 April 1994 |
| | UNICEF | 1 March 1992 to 21 January 1994 |
| | World Vision Australia | 26 November 1994 to 1 January 1996 |
| SOUTH SUDAN | Australian Red Cross | 1 June 1992 |
| | TEAR Australia | 22 July 1998 to 28 August 1998 |
| | World Vision Australia | 23 May 1992 to 30 July 1998 |
| | CARE Australia | 1 May 1993 |
| | Australian civilian contingent to United Nations organisations serving | 29 July 1998 to 28 February 1999 |

| CLASP | ORGANISATIONS | COMMENCEMENT OR DATES OF PARTICIPATION |
|----------------------|---|---|
| | in the specified hazardous area in relation to the declared operation | |
| SOUTH VIETNAM | Project Concern Australia | 29 May 1964 to 31 December 1968 |
| | The organisation comprising Australian volunteers who worked at the Holy Family Hospital in Qui Nhon, South Vietnam | 1 January 1969 to 29 April 197 |
| | World Vision Australia | 1 June 1972 to 30 April 1975 |
| | Friends For All Children | 18 February 1967 to 30 April 1975 |
| UKRAINE | Australian Federal Police | 17 July 2014 |
| | Australian Defence Force | |
| | Department of Foreign Affairs and Trade | |
| VANUATU | Act for Peace Ltd | 13 March 2015 to 1 April 2015 |
| | ActionAid Australia | |
| | Adventist Development and Relief Agency Australia Ltd | |
| | Australian Defence Force | |
| | Australian Red Cross Society | |
| | CARE Australia | |
| | Caritas Australia | |
| | Department of Foreign Affairs and Trade | |
| | Oxfam Australia | |
| | Palladium Group Pty Ltd | |
| | RedR Australia Limited | |
| | The Salvation Army | |
| | Save the Children Australia | |
| | World Vision Australia | |
| | The following organisations, under the auspices of Emergency Management Australia: | |
| | (a) Fire and Rescue NSW | |

| CLASP | ORGANISATIONS | COMMENCEMENT OR DATES OF PARTICIPATION |
|--------------------|--|--|
| | (b) NSW Department of Finance, Services and Innovation—Public Works Advisory (c) NSW Health (d) NSW Police Force (e) Ambulance Service of NSW (f) Ambulance Victoria (g) Bendigo Health (h) Eastern Health (Victoria) (i) Melbourne Health (j) St. John Ambulance Australia (Victoria) Inc (k) Victoria Department of Health and Human Services (l) Northeast Health Wangaratta (m) Department of Health (Northern Territory) (n) Northern Territory Fire and Rescue Service | |
| WEST AFRICA | Aspen Medical Australian Red Cross Society Department of Foreign Affairs and Trade Medecins Sans Frontieres Australia Ltd RedR Australia Limited Save the Children Australia | 1 March 2014 to 29 March 2016 |

ASSISTANCE WITH THE HOSM

The Parliamentary and Government Branch can assist you with applications relating to groups eligible for the *HOSM*.

Email: itsanhonour@pmc.gov.au

Tel: (02) 6271 5601

Enquiries and eligibility requirements from Defence personnel should be directed to the Directorate of Honours and Awards in the Department of Defence.

Directorate of Honours and Awards
 BP33-1, Department of Defence
 PO Box 7952
 CANBERRA BC ACT 2610
 Freecall: 1800 333 362

